



GXS/Rite Aid AS2 Broker **Process/Options**

GXS AS2 SOLUTIONS

Whatever your AS2 strategy, and regardless of your company size or position in the supply chain, GXS can help. If you want a hosted service, GXS offers a number of solutions, with or without translation services, to suit you, whether you are a small or medium-sized enterprise, a tier-one supplier, or a major purchaser. If you want to run your own AS2 solution, we can provide consultancy, implementation services, and a variety of software components and connectivity services to allow you to build a system that meets your needs.

AS2 MAILBOX SERVICE

GXS's AS2 Mailbox Service enables the Vendor to standardize on the use of AS2 as a single communications method for all of their B2B e-commerce. The Vendor can leverage their current AS2 software to connect (via AS2) directly to their largest trading partners and also to connect (via AS2) to GXS's Interchange Services in order to exchange documents with the rest of their trading community. Interchange Services handles connectivity and translation as needed by your vendors, allowing each trading partner to independently select the best communications option. As a user of Interchange Services, they benefit from access to EC Support Net for reporting, administration, and support. And they have the opportunity to take advantage of value-added services such as FA (Functional Acknowledgment) Management Services, exception alerts, and more.

They send documents to GXS and receive documents back via the AS2 protocol in real time. GXS processes them and delivers them to their trading partners via GXS and other third parties, using a variety of connectivity protocols. See **Figure 1-1**.

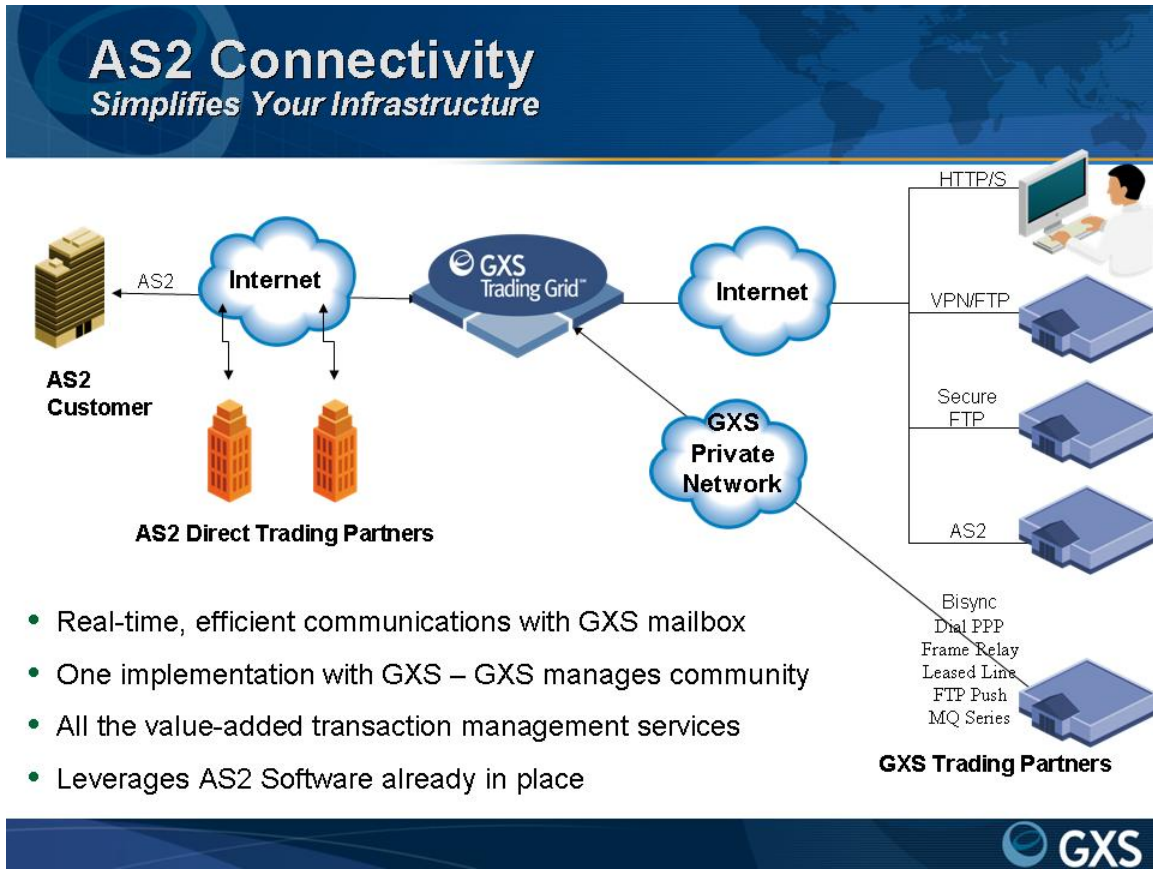


Figure 1-1. GXS's AS2 Mailbox Service

Ordering AS2 Mailbox Services:

- Rite Aid vendors call: **1-800-560-4347 Ext. 2275.**
- Inbound call is routed to a recorded greeting and message that lets the caller know they have reached the Rite Aid Supplier line. The message briefly describes the purpose of the dedicated line and then lets the caller know they are being transferred to a sales representative who will assist them.
- Call is then transferred to the appropriate Account Representative, based upon area code and GXS Inside sales territories.
- The Account Representative consults with the vendor to determine the optimal solution for their needs. If the vendor is a new client, they will need an ICS mailbox and AS2 Mailbox Service. If the vendor is an existing EDI*Express client, they must upgrade to Interchange Services in order to use the AS2 Mailbox Service.



- The Account Representative follows up with the Vendor until receipt of signed contracts. The Vendor will fill out the AS2 Services Request Form which will be part of the contract.
- The Vendor will be contacted by our Technical Implementation Group to implement them on the AS2 Mailbox Service.
- Once the Vendor is ready to exchange documents with Rite Aid, they will get in contact with Rite Aid EDI Group.

AS2 OUTSOURCING SERVICE

GXS's AS2 Outsourcing Service is ideal for both large and small companies that do not wish to invest resources in the significant technical expertise necessary to implement, monitor, and manage AS2. GXS handles everything for you.

Specifically, outsourcing to GXS eliminates the following costs:

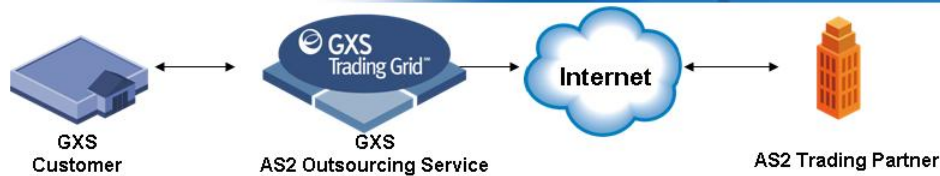
- AS2 software
- Dedicated, high-availability servers for Internet communication
- Appropriate firewall technology for inbound Internet communication that securely protects the organization
- 24 x 7 server availability for synchronous communications with other AS2 servers (or if the transaction fails)
- Dedicated network capacity on reserve to handle peak traffic at unpredictable times
- Management of digital certificates, which can be revoked or expire
- Translation software, if you select the optional translation service

The GXS AS2 Outsourcing Service provides the infrastructure and translation needed to deliver the messages to trading partners, using the standards they prefer. Of course, this approach also means you benefit from GXS's shared infrastructure, skills, and security.

See **Figure 1-2**

AS2 Outsourcing Service

Enables Small Businesses



- Suppliers comply with AS2 mandates without adding infrastructure, expense, & expertise
 - Connect the way they prefer
 - **NO** AS2 software, hardware, firewalls, special skills, etc needed!
- GXS does all the AS2 work
 - Exchange of AS2 setup information
 - Testing
 - Help Desk
 - Real-Time document exchange
- Optional Translation Services
- Often lower cost than implementing direct AS2 connectivity when considering the total cost of ownership



Figure 1-2. GXS's Outsourcing Service

Ordering AS2 Outsourcing Services:

- Rite Aid should complete the AS2 Outsourcing Service Request and forward it.
- The AS2 Implementation Team will contact the non-GXS Vendor to obtain AS2 implementation details, explain the process and implement the vendor.

AS2 SOFTWARE

For companies that want to implement AS2 in-house and need AS2 communications software, GXS provides a variety of software options to suit different needs. All of the GXS AS2 solutions are certified as eBusinessReady™.



- GXS's AS2 software products have proven their interoperability with AS2 solutions from other leading B2B technology providers by completing the UCC-sponsored interoperability tests coordinated by the Drummond Group.
- Our AS2 solutions enable you to connect to all your trading partners, either directly or via the GXS service (to exchange documents with the rest of your trading community that is not directly AS2-capable).
- They provide a fully integrated solution when used with the GXS EDI/XML translation software, which works seamless with AS2 communications.

The GXS software options include:

- ***Enterprise Gateway***

A highly scalable supply chain integration platform, Enterprise Gateway supports AS2 as well as many other communication protocols. The AS2 add-on module provides tight integration between your communication solution and supply chain integration platform. Enterprise Gateway also provides leading EDI/XML data translation, an extensive array of B2B message routing and tracking features, full supply chain process and event management, and a suite of back-office integration adapters.

- ***Microsoft BizTalk Server***

A complete business integration solution built on the market-leading Microsoft technology, BizTalk Gateway supports AS2 and is "Grid-Ready" out-of-the-box. BizTalk Gateway is capable of real-time integration with your critical decision-making systems, connects you with all your trading partners, and significantly improves your business performance.

- ***Application Integrator™***

One of the world's leading any-to-any data translation engines, Application Integrator, leverages an easy-to-use, wizard-based graphical user interface and supports a full suite of Internet-based communication protocols, including AS2, to make it easy for you to trade electronically with any of your customers.

- ***Cleo Lexicom***

The Cleo Lexicom software enables you to securely transfer critical business documents to and from your key customers over the Internet. Users can transfer and receive everything from purchase orders, invoices, and shipping notices to insurance claims, medical records, clinical data and retail reports.

See **Figure 1-3** for GXS AS2 Software options.

GXS AS2 Software

Behind-the-Firewall Software for Every Type of User

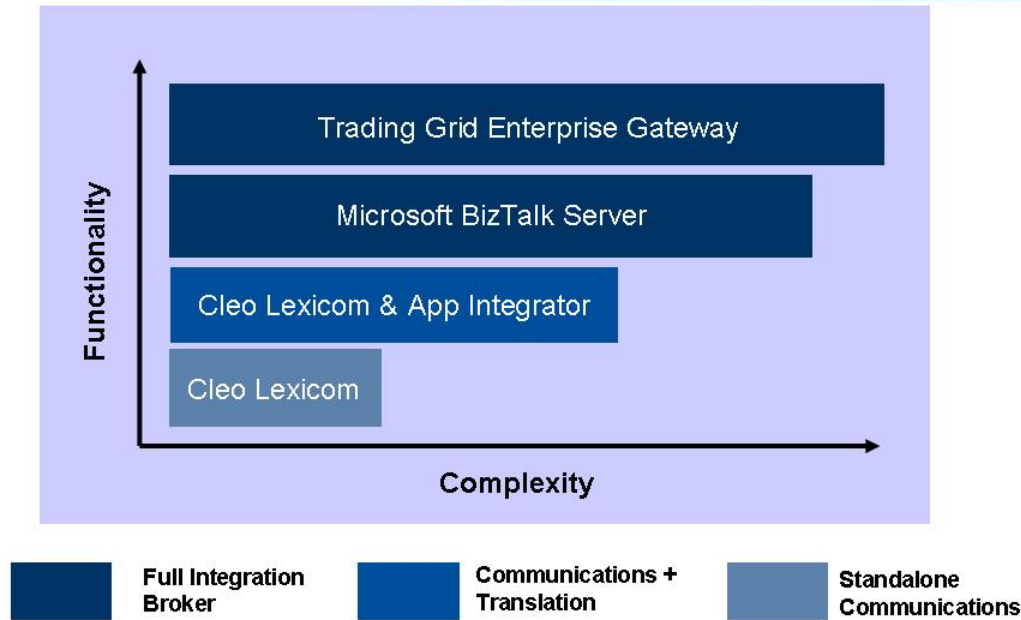


Figure 1-3. AS2 Software

Ordering AS2 Software:

- Rite Aid vendor should call: **1-800-560-4347 Ext. 2275.**
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- Call is then transferred to the appropriate Account Representative, based upon area code and GXS Inside sales territories.
- The Account Representative consults with the vendor to determine the optimal AS2 Software solution for their needs.
- The Account Representative follows up with the Vendor until receipt of signed contracts.



- Once the signed contracts are received by the GXS Contracts Group, software (if applicable) will be ordered.
- The Vendor will be contacted by our Technical Implementation Group if necessary for Implementation assistance depending on the solution.